

Relationship & Account Opening Form (Single Applicant)

- Please ensure that all fields are filled and no field is left blank (please strike off or mark N/A if not applicable). Any overwriting/change in the form must be authenticated by the applicant's signature beside it; else the form will be rejected.
- For , please tick (✓) where appropriate. Do not use (x) or any other mark.

Relationship and Account Details

Customer type:

New

For Bank use only

PPA Code:

Relationship type:

Customer ID and Account (please select account type)

Customer ID only

Account type:

Savings (BHD only)*

Current Account (BHD only)*

Call Account (select currency)

Currency:

BHD

USD

GBP

AED

Others _____

Purpose of opening the account:

Savings

Loan Against Deposit

Remittance

Others _____

Mode of operation:

Relationship/ Account(s) shall be operated only by the Applicant

* Available only for Bahrain residents/ non-resident of Bahrain, travelling to Bahrain for personal of business purposes

Applicant's personal information

Salutation:

Mr.

Mrs.

Master

Miss

Full Name:

FIRST NAME

(as in Passport and please include any aliases)

MIDDLE NAME

LAST NAME

CPR/ National ID Number : _____ CPR/ ID expiry date : <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Country of residence : _____ If you are living in country other than country of your Nationality (please provide VISA details) Visa issue date : <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Visa expiry date : <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Nationality : _____ Passport Number : _____ — Place of issue : _____ — Place of birth : _____ — Date of issue : <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> — Date of expiry : <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Mobile* : + _____ - _____ Landline : + _____ - _____ Fax : + _____ - _____ * Transaction alerts/ SMS/ OTP shall be sent on the Mobile number of Main/ First Applicant	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Single <input type="checkbox"/> Married Date of birth : <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Mother's maiden name : _____
E-mail : _____ (Mandatory)	
Current residential address (please mention geographical address only, PO Box is not accepted) _____ _____ City: _____ Country: _____ <input type="checkbox"/> To be used as my communication address	

Customer Declaration

For Non-Residents of Bahrain only

- I hereby declare that call account will be used only for transactions with regard to loan availed from ICICI Bank Limited, Bahrain Branch (the "Bank")/ Remittance to India/ Insurance linked investments or other products/ services approved by the bank.

For both Residents and Non-Residents of Bahrain

- I am acting and would, in future will also be acting on my behalf for the purpose of transaction, new accounts or providing further information required by ICICI Bank Limited, Bahrain Branch. I also declare the relationship/account with the Bank is for the placement of my income/ funds received from source of funds as mentioned in this form.
- I confirm that I have read and understood the General Terms & Conditions Governing Account(s) as well as terms and conditions relevant to the products being availed by me ("Terms and Conditions") of ICICI Bank Limited, Bahrain Branch (the "Bank") available on www.icicibank.bh. I also agree to be bound by the Terms and Conditions, including as may be amended from time to time on the website, for my relationship with the Bank. I hereby specifically agree and confirm that the Bank shall be entitled to disclose and/or procure information pertaining to me as provided in the Terms and Conditions.

Opt Out for Postal Mail, Email, SMS, WhatsApp or any other communication for promotional or advertisement material

- I DO NOT AGREE to receive from ICICI Bank Limited, Bahrain Branch (the "Bank") or my relationship manager, marketing, advertising and promotional information, materials and/or documents relating to products and/or services (including products and/or services of third party merchants whom the Bank and/ or ICICI Entities may collaborate or tie up with) via postal mail and/ or electronic transmission to my registered email address(es)/ mobile(s).

Please indicate your non-agreement by inserting a [✓] in the box to the left. If you do not insert a tick in the said box, it means the Bank (including your designated relationship manager) will be able to send you marketing, advertising and promotional information, materials and/or documents.

PHOTO OF APPLICANT

Applicant's Signature (in black ink)

Date:

D	D	/	M	M	/	Y	Y	Y	Y
---	---	---	---	---	---	---	---	---	---

 Place: _____

THIS SPACE HAS BEEN LEFT BLANK INTENTIONALLY

Wathiq (eKYC Consent)

I, the undersigned, hereby understand that “Wathiq” is an Electronic Know-Your-Client (eKYC) platform developed by The BENEFIT Company (BENEFIT) designed to digitally authenticate, receive, and verify my identity and information from the Information & eGovernment Authority (IGA) and others (CBB licensees) periodically to ICICI Bank Ltd., Bahrain Branch.

I agree that “Wathiq” will collect the following information as per CBB requirements when I request a financial service from ICICI Bank Ltd., Bahrain Branch:

1. Personal and ID Information
2. Contact Information
3. Account Details
4. Employment Details
5. Residency Information

I am aware that my information will be retained by ICICI Bank Ltd., Bahrain Branch for 10 years and might be shared with third parties within and outside Bahrain for the purposes of regulatory requirement, cloud storage, statistics, and other reasons in line with applicable laws and regulations.

I have the right at any time to withdraw the consent provided. I understand that withdrawal of consent will be applicable to future use of the personal data and will not in any way impact legitimate use of the personal information prior to the withdrawal of the consent.

For more details, please refer to the privacy policy available on <https://www.benefit.bh/privacypolicy/>

I confirm with my full legal capacity that I have read the above and understood the purposes in which ICICI Bank Ltd., Bahrain Branch collects and retains my information and provide consent to “Wathiq” to process and transfer this information for eKYC purposes.

CLIENT

Applicant's Signature	:	
Applicant's Name	:	
Applicant's CPR Number	:	
Date	:	<input type="text" value="D D / M M / Y Y Y Y"/>

WITNESS

Witness Signature	:	
Witness Name	:	
Witness CPR Number	:	
Date	:	<input type="text" value="D D / M M / Y Y Y Y"/>

THIS SPACE HAS BEEN LEFT BLANK INTENTIONALLY

Indemnity relating to instructions given by Fax, e-mail, telephone and other forms of electronic communication:

To,
ICICI Bank Limited,
Bahrain Branch

Notwithstanding anything to the contrary contained in any other document/agreement, the undersigned, hereby requests, agrees, consents and authorises ICICI Bank Limited (the "Bank" or "you" or "your"), to act and rely on any instructions or communications for any purpose (including but not limited to the instructions/communications pertaining to the operation of all my accounts or to any other services/ facilities that may be provided by you to me from time to time) whether they be or purport to be given by e-mail, telephone, facsimile, untested telexes and faxes, telegraph, cable or any other form of electronic communication by me (including such instructions/ communications as may be or purported to be given by those authorised to operate my account(s) with the Bank ("Instructions")).

I understand and acknowledge that there are risks involved in sending the Instructions to you through e-mail, telephone, facsimile, untested telexes, telegraph, cable or any other form of electronic communication and hereby agree that all risks shall be fully borne by me assume full responsibility for the same, and you will not be liable for any losses or damages or costs or expenses arising upon your acting, or your failure to act, wholly or in part in accordance with such instructions. I undertake to confirm my telephonic instructions by e-mail/fax immediately after having given such instructions and in any event within 24 hours, failing which the Bank shall be entitled (but not obliged) to reverse or not to act on my telephonic instructions.

In consideration of you agreeing, subject to the terms and conditions hereunder, to act upon the above Instructions, I hereby irrevocably agree and undertake:

- a. That you shall be entitled to act or refuse to act as you see fit, without incurring any liability whatsoever to me or to any other person, upon any Instructions for any purpose which may from time to time be or be purported to be given by e-mail, telephone, facsimile, untested telexes, telegraph, cable or any other form of electronic communication by me (including such Instructions as may be or be purported to be given by those authorised to operate my account(s) with the Bank), even if such Instructions or communications are not followed up by written confirmation to you;
- b. That you are not required to verify the identity of the person giving Instructions or make any independent investigation of the authority given to such person, or to verify the genuineness of any signature(s) which in your opinion appears to be that of any person authorised by me to operate my account(s) with you;
- c. Not to make any claim against you by reason of or on account of you having so acted or you having acted wrongly or mistakenly or of your failure to act wholly or in part in accordance with the Instructions;
- d. That you shall be entitled (but not obliged) to keep records of my Instructions given or made by e-mail, telephone, facsimile, untested telexes faxes, telegraph, cable or any other form of electronic communication in such form, physical or electronic, as you may deem fit, and your records shall be conclusive and binding on me. You shall be entitled to dispose of or destroy any such records at any time as determined by you in accordance with your standard procedures and policies;
- e. That you shall be entitled to require any Instruction in any form to be authenticated by use of any password, identification code or test as may be specified by you from time to time and I shall ensure the secrecy and security of such password, code or test and I shall be solely responsible for any improper use of the same;
- f. That, notwithstanding the above, you may, under circumstances determined by you in your discretion, require from me confirmation of any Instructions in such form as you may specify before acting on the same; and
- g. I shall indemnify you and keep you indemnified from and against all claims, either by me or any other, actions, demands, liabilities, costs, charges, damages, losses, expenses and consequences of whatever nature (including legal fees on a full indemnity basis) which may be brought or preferred against you or that you may suffer, incur or sustain by reason of or on account of your having so acted whether wrongly or mistakenly or not, or of you failing to act wholly or in part in accordance with the Instructions and terms of this letter.
- h. That this letter shall be governed and construed in accordance with the laws of Kingdom of Bahrain and I hereby irrevocably submit to the non-exclusive jurisdiction of the courts of the Kingdom of Bahrain in case of any dispute hereunder.

Applicant's Signature

FATCA/ CRS Declaration Form

Customer ID : Primary Applicant

Salutation: Mr. Mrs. Master Miss

Full Name: _____
(as in Passport and please include any aliases)

Date of Birth : / / Place of Birth : _____
Nationality : _____ Residential Country : _____

Please answer ALL the below Questions	Yes	No	Requirements if the answer is 'Yes'	
1a) Are you a US citizen?	<input type="checkbox"/>	<input type="checkbox"/>	W-9	
1b) Are you a US tax resident (e.g. Green Card Holder)?	<input type="checkbox"/>	<input type="checkbox"/>	W-9	
2) Were you born in the US?	<input type="checkbox"/>	<input type="checkbox"/>	you are a US citizen	W-9
			you are not a US Citizen	Renunciation of US citizenship issued by US Government + W-8BEN

Please tick (✓) Non-US Person US Person **TIN:**

Please indicate the tax residency in the below table. If resident in more than one country, please provide all countries and associated tax identification numbers. (If the Account Holder is tax resident in more than three countries / jurisdictions, please use a separate sheet)

	Country of Tax Residence	TIN/ Functional Equivalent (FE)
1.		
2.		
3.		

If a TIN is unavailable please provide the appropriate reason A, B or C where indicated below: (Provide if TIN not available for any of the aforementioned countries).

- A.** The country/jurisdiction where the Account Holder is resident does not issue TINs to its residents.
- B.** The Account Holder is otherwise unable to obtain a TIN or equivalent number.

(Please explain)

- C.** No TIN is required. (Only select this reason if the domestic law of the relevant jurisdiction does not require the collection of the TIN issued by such jurisdiction)

Note: For purposes of this Self Certification, tax resident in the United States includes US persons. US person is defined as a US citizen or resident individual, a partnership or corporation organised in the US or under the laws of the US or any State thereof, a trust if (i) a court within the US would have authority under applicable law to render orders or judgments concerning substantially all issues regarding administration of the trust, and (ii) one or more US persons have the authority to control all substantial decisions of the trust, or an estate of a decedent that is a citizen or resident of the US.

Declaration and Signature

I/We hereby confirm the information provided above is true, accurate and complete.

Subject to applicable local laws, I/we hereby consent for the bank or any of its affiliates (including branches) (collectively "the Bank") to share our information with domestic or overseas regulators or tax authorities where necessary to establish our tax liability in any jurisdiction.

I/We agree and undertake to notify the Bank within 30 calendar days if there is a change in any information which I/we have provided to the Bank.

Name : _____

ID Number :

Signature : _____

Date : / /

BM/ BOM/ Bank official Authorization

Name:

Employee ID:

SIGNATURE OF Authorising Official

Bahrain Personal Data Protection Law - Privacy Policy

About ICICI Bank:

ICICI Bank Limited, Bahrain Branch (“**Bahrain Branch**”) ('**ICICI**' or the '**Bank**') is an overseas branch of ICICI Bank Limited, India - a comprehensive financial services provider and one of the largest players in the Indian Financial Services industry. ICICI Bank, having achieved leadership in the domestic market, has now established a presence in the major global financial Centers including USA, Canada, UK, UAE, Bahrain, China, and Singapore. ICICI Bank Bahrain has been granted Retail Bank (Branch) License during May 2007 by Central Bank of Bahrain (the Regulator) for Retail and Full Commercial Banking Activities in the Kingdom of Bahrain. Such a license entitles the branch to act as hub for business in the Middle East and to deal with Resident and Non-Residents of Bahrain in any currency. ICICI Bank, Bahrain Branch offers its clients a wide range of customer friendly products like Bank accounts, Deposits, Loan Against Deposits, Remittance facilities through branch/ online/ Kiosk and attractive investment options.

For the purpose of processing the above-mentioned services, ICICI collects, processes, and retains the required personal data and sensitive personal data of its prospects, customers and third parties. Furthermore, to engage employees / contractors for providing these services, ICICI collects, processes and retains job candidates and employees personal data.

Origin of Personal Data & Sensitive Personal Data:

ICICI collects the prospects personal and sensitive data for sharing products and service details. The Bank also collects customers personal data directly through opening new customers accounts and during performing the core sales and distribution operations.

Categories of Personal Data:

ICICI processes the prospects and customers following personal data: Identity and Contact details such as Full name, postal addresses, email address, phone numbers, customer account established in ICICI, CPR copy, smart card data etc.

Purposes for Data Collection and Lawful Basis for Processing:

ICICI only processes your personal data based on one or more of following lawful basis under Bahrain Personal Data Protection Law ('**Bahrain PDPL**');

Purpose	Lawful Basis
To open new accounts to potential customers	➤ Contractual Obligation
To acknowledge collections from customers from all locations	➤ Contractual Obligation
To offer credit to the customers	➤ Contractual Obligation ➤ Legitimate Interest
To apply online backups, system support and maintenance activities	➤ Legal Obligation ➤ Legitimate Interest
To provide your information to auditors during and after your contract to verify compliance with Bahrain Laws	➤ Legal Obligation
To store your contact details electronically in our records for communication	➤ Legitimate Interest ➤ Data Subject Consent
To comply with ICICI's internal policies and procedures	➤ Contractual Obligations ➤ Legitimate Interests
Any other purposes permitted by law	➤ Legal Obligation
Purposes relating to any of the above	➤ Legal Obligation ➤ Legitimate Interests ➤ Contractual Obligations
Any other purposes as detailed in respective product(s) or service(s) related forms and general terms and conditions as agreed	➤ Legal Obligation ➤ Legitimate Interests ➤ Contractual Obligations

Categories of Recipients of your Data:

Your personal data will be processed by ICICI and may be shared with third parties within or outside the Kingdom of Bahrain including cloud providers for email communication and online and Disaster Recovery storage, when required by the law, or where it is necessary to administer the relationship with you or where we have one of the above-mentioned legitimate interests in doing so. This includes sharing your personal data with banks, auditors, system support vendors, and governmental bodies, with any other parties as detailed in respective product(s) or service(s) related forms and general terms and conditions applicable for availing such service(s) or product(s) from ICICI.

Your rights under Bahrain PDPL (Act No. 30 of 2018)

You have the rights to submit your request free of charge to ICICI:

- a. To be notified about the complete data concerning you and request its rectification.
- b. Remove, block, or restrict your personal data.
- c. Object if your personal data is being used for direct marketing.
- d. Object if processing may result in defamation or discrimination causing possible financial or moral damage.
- e. Object if your personal data is being used for decisions based on automated data processing and request that the processing be solely automated.

- f. Withdraw your consent to the processing of your personal data in cases where you have provided your consent for the processing and, as such, your consent is the lawful basis that ICICI is relying on for processing.
 - ICICI shall process such request free of any charges within a period of 10 working days, otherwise as stipulated by the law.
 - A consent once given by the prospect and/or customer can be withdrawn at any time for any future actions.
 - You have the right to lodge a complaint to Bahrain Personal Data Protection Authority (Bahrain PDPA) regarding any violation of Bahrain PDPL and its implementing Orders.

Decisions based on automated processing

ICICI will not take decisions for additional processing beyond the purpose of the collected personal sensitive data based on automated processing (i.e., loans and remittances) of your personal data and may inform you in case this condition is changed.

Security of your Personal Data

Prospects and customers' personal data is protected under Bahrain PDPL and ICICI ensures implementing selective security measures for protecting your privacy. ICICI shall implement technical and organisational security measures to keep your personal data secured and protected including when cross border transfer and storage.

Retention Period of your Personal Data

The personal data collected by ICICI is retained for as long as necessary to fulfil the purpose for which it was collected, and/or based on the validity of the contract, legal retention period requirements, and historical archiving. We securely destroy and erase or anonymize your personal data to ensure that it cannot be restored after exceeding the retention criteria. Hence, ICICI will not be able to support you with any further processing or information request on your personal data.

Contact details

If you have any questions or would like to obtain more details about how we use your personal data, you may contact ICICI at pdplbahrain@icicibank.com, or write to ICICI Bank Limited, P.O. Box 1494, Seef District, Kingdom of Bahrain.

Your Role to Keep your Personal Data Accurate

It is essential for ICICI to keep your personal data up to date and accurate. Therefore, kindly provide your updated information in case there is any change to your personal data during your business relationship with us.

Update on Privacy Policy

ICICI has the right to review and update the privacy policy. In case of any changes, we will inform you of any substantial change in how we process your personal data which will be updated on ICICI Bank's website www.icicibank.bh. ICICI reserves the right to alter, delete, modify or add any of the aforesaid terms, and such alterations, deletions or additions shall be deemed to be effective and binding on me/us.

Customer Declaration - Bahrain PDPL

I/We hereby acknowledge that I/we have read and fully understood the privacy policy and I/we consent to have ICICI:

- Processing and sharing my/our personal data for the purposes stated in this privacy policy. (Please tick)
- Collecting information through other sources for processing and evaluating my application and managing the contractual relationship. (Please tick)

Applicant's Signature	:											
Applicant's Name	:											
Date	:	<table border="1" style="display: inline-table; border-collapse: collapse;"> <tr> <td style="width: 20px; height: 20px; text-align: center;">D</td> <td style="width: 20px; height: 20px; text-align: center;">D</td> <td style="width: 10px; height: 20px; text-align: center;">/</td> <td style="width: 20px; height: 20px; text-align: center;">M</td> <td style="width: 20px; height: 20px; text-align: center;">M</td> <td style="width: 10px; height: 20px; text-align: center;">/</td> <td style="width: 20px; height: 20px; text-align: center;">Y</td> <td style="width: 20px; height: 20px; text-align: center;">Y</td> <td style="width: 20px; height: 20px; text-align: center;">Y</td> <td style="width: 20px; height: 20px; text-align: center;">Y</td> </tr> </table>	D	D	/	M	M	/	Y	Y	Y	Y
D	D	/	M	M	/	Y	Y	Y	Y			

In case the prospect and/or customer does not provide any of the above-mentioned personal data, ICICI will not be able to perform further processing and comply with the legal and/or contractual requirements. Please note: You have the right to withdraw your consent at any time by contacting our DPG as long as withdrawal will not stop us from performing our legal and contractual obligations.

RM/Bank official confirmation
(to be filled in by the bank)

For Bahrain resident customers

I have met Mr./Ms. _____, on _____ at _____ in person and hereby confirm the identity filled in the relationship form in my presence. I have verified the information filled in with the original documents and certify that they convey compliance with bank's KYC guidelines.

For customers not resident in Bahrain

I have met Mr./Ms. _____, on _____ at _____ and offered him/her the above-mentioned products and services when he/she was in _____ (name of the country outside the present country of residence). I confirm that I have not solicited the client in his country of residence in respect of any product that is not permitted in that country.

Mode of Contact (please tick as applicable)

- Branch visitor/Walk-in Customer
- Meeting outside when the customer was in _____ (place/ country of residence).
- Non - Face to Face

Checked and verified by RM/Bank official

Name :	
Employee No. :	
RM Code :	
Signature :	
Date :	

To be filled by Bahrain operations team.

Customer ID

Account No.

Please affix Welcome Kit acknowledgement received from the customer

Documents required for commencing a relationship**For Bahraini nationals**

Photocopies of the following:

Identity proof (any one of the following):

- Valid passport and valid CPR card with a clear photograph
- Valid CPR or Valid ID card with a clear photograph

Address proof (any one of the following):

- Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

For residents of Bahrain (other than Bahraini nationals)

Photocopies of the following:

Identity proof (both required):

- Valid passport and valid visa
- Valid CPR card or Valid ID card with a clear photograph

Address proof (any one of the following):

- Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

For persons living outside Bahrain

A. Visiting the Bahrain branch or meeting a Bahrain branch official or meeting an official of ICICI Bank, India or its branches/subsidiaries/representative offices overseas/correspondent banks.

Identity proof (both required):

- Valid Passport
- Valid Resident identity card with a clear photograph

Address proof (any one of the following):

- Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

B. Sending the forms by post/courier

1. Valid Passport
2. Valid Resident identity card with a clear photograph

Address proof (any one of the following):

- Recent utility bill (Electricity/Telephone bills not more than 3 months old from the date as mentioned in the ROF)
- Bank statement (not more than 3 months old from the date as mentioned in the ROF)
- Official document card such as CPR, from a public/government authority
- Tenancy agreement (expiring not less than 15 days from the date as mentioned in the ROF)

Any document copied for the purpose of identification verification must be certified by:

- an official of a government ministry; or
- an official of an embassy or consulate; or
- an official of another licensed financial institution or of an associate company of the licensee of a GCC member state or FATF member state. The individual making the certification must give clear contact details (e.g. by attaching a business card or company stamp).